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FOR IMMEDIATE RELEASE

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Boil Advisory Issued for West Pressure Zone

The City of Shreveport's Department of Water and Sewerage has issued a boil advisory after the West Pressure Zone saw widespread pressure loss earlier this evening.

This boil advisory was issued out of an abundance of caution. Crews are working to rule out possible causes of the low water pressure and collecting samples to be analyzed and cleared to get this advisory lifted as quickly as possible.

We understand the inconvenience this may cause, and we appreciate your cooperation during this time. The Department of Water and Sewerage is committed to ensuring the safety and quality of the water supply to our residents.

It is recommended that water be disinfected before consuming it (including fountain drinks), making ice, brushing teeth, or using it for food preparation or rinsing of foods by the following means:

- **Boil Water:** Boil water for one (1) full minute in a clean container. The one-minute starts after the water has been brought to a rolling boil. (The flat taste can be eliminated by shaking the water in a clean bottle or pouring it from one clean container to another)
- **Await Clearance:** When satisfactory laboratory test results are obtained, the Department of Water & Sewerage, with approval from the Louisiana Department of Health, will then rescind the Boil Advisory and notify you that the water has been deemed safe.

In the event of low pressure or any other emergency water-related issues, customers are encouraged to contact the Department of Water and Sewerage's emergency line at 318-673-7600.

You can stay up-to-date on this advisory by visiting our website: www.shreveportlawater.gov/

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